

Tow Complaints 2015

<u>Company</u>	<u>Total Complaints</u>	<u>Violations</u>
Advanced	59	6
A-1	15	1
Al's	2	0
Henry's	1	0
Redman's	5	0
Unknown	5	N/A
	—	—
	87	7

Types of Violations by Company

Advanced

Towed from valid spot 3
(Complainant was towed from a valid spot. Advanced admitted mistake and refunded)

Signage 2
(Signs not meeting county requirements)

Other 1
(Ownership of lot changed, and they did not notify Advanced. Refund provided)

A-1

Signage

1

(Complainant measured letters on sign and found they were 1/8" too small. Refund Provided)

*Unknown Company above refers to incidents where caller provided incomplete information, and did not respond to inquiries from investigator.

Repeat Locations: 2 or More

3924 Wilson Blvd (Gold's Gym/Fresh Bikes)

- 4 complaints
- No Violations. One 50% refund offered.

2601 Columbia Pike (Fillmore Shopping Center/CVS)

- 4 Complaints
- No Violations

3033 Wilson Blvd

- 4 Complaints
- One Violation
- Owner of lot changed, Advanced offered refund

2800 Clarendon Blvd (Market Commons)

- 2 Complaints (Custom
- No Violations

3200 Blk. Colombia Pike (Westmont Shopping Center)

- 2 Complaints
- No Violations